

2019

# QUALITY POLICY MANISA PLANT



**We will provide products and services that meet our customers' requirements and strive to exceed their expectations.**

**We achieve this by**

- Understanding the customer's needs and requirements
- Delivering flawless products at the agreed time
- Continuously improving our products and processes
- Complying with our quality standards (ISO 9001) and regulatory requirements.
- Risk based thinking

**High quality implies**

- Satisfied customers who prefer our products
- Recognized products and solutions
- Low costs through stable and efficient processes.

## 5 Values

Quality is created in a long chain, where all stages of design, sourcing, production, shipment contributes. We all have a responsibility to ensure a high quality in our daily works. We have developed five values describing how to ensure a high level of quality in our products.

**Responsibility  
with a long term view**

We apply 'out of the box' thinking in order to act in the interests of the company. We are self-reliant and dedicated in pursuing our goals.

**Passion for  
Quality & Innovation**

We set high quality standards for our work. We use feedbacks to constantly develop ourselves and our area of responsibility.

**Hearts & Minds  
For our Customers**

Our customers' wishes (internal / external) are very important for us. We develop simple and efficient solutions.

**Embracing Cooperation  
and Improvement**

We enjoy and appreciate working with colleagues. We regularly exchange ideas to improve our work results.

**Couragously  
Optimistic**

We tackle challenges with courage. We are not discouraged by setbacks.