

Webasto Priority Service

24/7 live support for your climate system





Our Priority Service packages offer fast assistance when you really need it – 24/7 Europe wide

Just imagine, you're somewhere in Europe, on your way with sensitive cargo and suddenly the display of your climate system indicates temperatures in the red zone. This is where our Priority Service takes effect – offering fast assistance when you need it! One call at the 24/7 emergency hotline is enough.

The result: With the Webasto Priority Service, you and your delicate cargo are always in safe hands, guaranteeing rapid professional assistance – with simple, straightforward handling and low, transparent costs. So you get your precious cargo back on the road and to its destination without great delay. That's a promise!

Your Advantages at a Glance

- 24/7 emergency hotline in your language
- Large service network with over 500 qualified Webasto dealers
- Preferential treatment when arranging service appointments
- Fast and professional processing
- Transparent operating costs thanks to preventive maintenance
- Up to 24 month warranty extension
- Low monthly subscription fees

The Priority Service Packages For your Individual Service Needs



Priority Service Standard

Provides the essential elements for uncompromised transport of your temperature controlled goods.

Priority Service Comfort

Combines all of the standard elements with a full service plan, as the continuity of your service promise is the key.

	Priority Service Standard	Priority Service Comfort
Initial Inspection	✓	✓
24/7 Europe wide emergency helpdesk	✓	✓
Support by authorized service network	✓	✓
24 months warranty	✓	✓
Active service reminder	✓	✓
Preventive maintenance system check	✓	✓
After warranty service costs contribution		✓
Scheduled maintenance plan		✓
Full service: incl. all maintenance, service & repairs, wear & tear parts and extended warranty coverage		✓

For more information about our Webasto Priority Service packages, just visit our website webasto.com/nl/priorityservice Or send us an E-Mail: priorityservice@webasto.com

- Gilching Headquarters
- Webasto Locations



Since its foundation in 1901 the Webasto group has continued to set new technological standards in the original equipment and aftermarket sector. Today, we are one of the 100 biggest suppliers in the automotive industry worldwide. We develop and produce roof, convertible as well as heating, cooling and ventilation systems. Our products help provide a better atmosphere on the road, more comfort and security, as well as increased efficiency for cars, commercial and special vehicles, motor homes and boats. An outstanding network of production facilities and dealers guarantees high-quality products, installation standards and services worldwide.

Webasto Thermo & Comfort SE
Postfach 1410
82199 Gilching
Deutschland

webasto-comfort.com